



REFUNDS AND CANCELLATION POLICY

Once the User has registered and paid the Fee through online Payment Gateway, He/She will not be able to cancel the transaction in any circumstances. No Payment will be refunded to the User.

Payment Refund Policy for Online Payments

Refund for Charge Back Transaction:

In the event there is any claim for/ of charge back by the User for any reason whatsoever, such User shall immediately approach NAPCON 2020 with his/ her claim details and claim refund from the NAPCON 2020 alone. Such refund (if any) shall be effected only by NAPCON 2020 via online payment or any other means as NAPCON 2020 deems appropriate. No claims for refund/ charge back shall be made by any User to the Payment Service Provider(s) and in the event such claim is made it shall not be entertained.

Refund for fraudulent/duplicate transaction(s):

The User shall directly contact NAPCON 2020 for any fraudulent transaction(s) on account of misuse of Card/ Bank details by a fraudulent individual/party and such issues shall be suitably addressed by NAPCON 2020 in line with their policies and rules.

Payment Gateway Disclaimer

The Service is provided in order to facilitate access to view and pay Fees online. The Institute or the Payment Service Provider(s) do not make any representation of any kind, express or implied, as to the operation of the Payment Gateway other than what is specified on the Website for this purpose. By accepting/ agreeing to these Terms and Conditions, the User expressly agrees that his/ her use of the aforesaid online payment Service is entirely at own risk and responsibility of the User.